

# Information



## Welcome to our practice

Thank you for entrusting your care to Conifer Grove Medical Centre. We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

## Services

Our clinical team can assist you with all of your healthcare needs. We pride ourselves on modern, convenient and continuous care.

Services include:

- + Regular Checkups
- + Women’s Health
- + Family Planning
- + Minor Surgery
- + Repeat Rescriptions
- + Referrals
- + Men’s Health
- + Sexual Health
- + Pregnancy Care
- + Travel Medicine
- + Immunisations
- + Specialists

## Doctors

Dr. Denis King, Dr. Lisa Stevenson,  
Dr. Angie Erhorn, Dr. Noela Dugu

## Nurses

Karen Jones, Sarah De Lille, Lian Kairua

## Administration

Donna Parkinson (Practice Manager), Tracey Mead,  
Carolyn Colmer

## Fees

### Registered Patients

0 - 12 Years	\$0.00
13 - 17 Years	\$14.00
18+ Years	\$18.00

### Casual Patients

0 - 12 Years	\$0.00
13 - 17 Years	\$30.00
18+ Years	\$60.00

### Repeat Prescriptions

All Patients	\$14.00
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### ACC Copayments

13 - 17 Years	\$14.00
18+ Years	\$18.00

The above pricing is for a standard 15 minute medical consultation. Longer appointments may be available.

## After Hours Care

Triage nurses are available after hours. If you need assistance during this time, please call **(09) 298 0238**.

Our triage nurses will be able to provide advice or direct you to any other services you may need.

## Enrolment

Enrolling is free and voluntary. If you choose not to enrol you can still receive health care services from your chosen GP, general practice or primary health care services provider.

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.



You can access your test results via our online patient portal or by calling the practice on (09) 298 0238. Please ask reception staff for patient portal instructions should you require these.

## Appointments

Please ring **(09) 298 0238** for an appointment.

Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority.

Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultation times may be available. Charges apply.

## Payments

Fees are payable at the time of consultation. We encourage prompt payment and a \$5 fee is added to all those accounts not settled before the end of the month. We accept cash, eftpos, cheque, visa, mastercard and online payments. Paywave is also now available.

Fees for enrolled and registered patients are subsidized by the Government for various age groups and services listed at the practice.

## Repeat Prescriptions

We are happy to issue repeat prescriptions. However, we ask that you give us as much advance notice as possible.

Repeat prescriptions do incur a charge and the doctor may need to see you prior to issuing for clinical and/or legal reasons - especially if you are not seeing your regular GP.

Please ask reception staff for more information.

## Patient Portal

Health365 is a secure online tool that lets patients manage their health in a modern and convenient manner. Registering is free and simple. Sign up at your next appointment or call us on **(09) 298 0238**. Our reception staff can guide you through the process, and verify your identity, with ease.

## Pharmacies

**Conifer Grove Pharmacy** - 60 Walter Strevens Drive, (09) 298 0558 - is open to 6PM during the week. It is closed on weekends.

**Urgent Pharmacy** - 106 Great South Road, (09) 298 6393 - is open to 9PM every day of the week.

## Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

## General Information:

**Conifer Grove Medical Centre**  
138 Great South Road  
Takanini  
Auckland 2115  
New Zealand

Ample parking space is available in the carpark at the back of the practice.

Two pharmacies are located within 1km of the practice.

**Please dial 111 in emergencies.**

Weekdays (excl. Weds) - 8:30AM to 5PM  
Wednesday - 10AM to 7PM  
Weekends - closed

Phone: (09) 298 0238  
Email: [cgmc@cgmc.co.nz](mailto:cgmc@cgmc.co.nz)

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